



# DUBAI GLOBAL CONVENTION 2016 26<sup>th</sup> World Congress on LEADERSHIP FOR BUSINESS EXCELLENCE & INNOVATION

### **Presentation of Golden Peacock Awards**

19 - 21 April 2016, Dubai (UAE)

#### Theme:

# Empowering Boards to become Instruments of Innovation & Excellence

### **PROGRAMME**

# TUESDAY, 19TH APRIL, 2016

VENUE: HOTEL The Meydan, Ball Room, Dubai

**Registration & Morning Refreshments** 

0800 - 0830 hrs

Plenary Session – I Opening Session

0830 - 1000 hrs

Welcome Address Lt Gen J S Ahluwalia, PVSM (Retd), President, Institute of Directors, India

**Opening Address** Kulwant Singh, President, Indian Business & Professional Council (IBPC),

Dubai

Special Address UAE's culture of Trade and Tourism for Economic growth

Mohammed Nasser Hamdan Al Zaabi, Director of Trade Promotion and

Investment Dept., Ministry of Economy, UAE

Dubai Police: Leading by Example

Special Address Dr Abdel Rahman Al Muaini, Director - Customer Department, General Dept

of Total Quality, Dubai Police

Special Address

Leadership perspectives and Challenges

H E Marwan Jassim Al Sarkal CEO SI

H.E. Marwan Jassim Al Sarkal, CEO, Sharjah Investment and Development

Authority, Shurooq

Special Address

Leadership in Banking for inclusive Growth

P. Kumar, COO & Sr. Group President, YES Bank Ltd.

Special Address Steal the Sun: The future of Energy

Vijay Karia, Chairman & Managing Director, Ravin Group of Companies

Inaugural Address H.E. T. P. Seetharam, IFS, Ambassador of India to United Arab Emirates

Release of Convention Souvenir & Proceedings

**Plenary Session-II Inaugural Session** 1030 - 1145 hrs Dr. Tayeb Kamali, Chairman, IOD India, UAE Chapter **Welcome Address** Ex. Vice Chancellor, Higher Colleges of Technology (HCT), UAE **Chief Guest Address** His Highness Sheikh Nahyan bin Mubarak Al Nahyan Hon'ble Cabinet Member and Minister of Culture & Knowledge Development, Govt. of UAE Felicitation of His Excellency Lt. General Dhahi Khalfan Tamim Leadership Award Deputy Chairman of Dubai Police and Public Security, Dubai, UAE Felicitation of Paras Shahdadpuri, Chairman, NIKAI Group of Companies, UAE **IOD** Distinguished Fellowship Presentation of Golden Peacock Awards for Business Excellence & Innovative Product / Service- 2016 **Plenary Session - III Driving Excellence through Boardroom** 1145 - 1300 hrs Theme Session Leadership, culture and change management Creating high performance boards Corporate boards to lead Quality & Sustainability Integrating excellence & innovation for a competitive edge Chair Dr Mark Stevenson, Chief Executive Officer, Eternity Technologies, UAE **Speakers** Prof Colin Coulson-Thomas, International Authority on Director, Board & Business Development & Transforming Performance, UK Mamta Binani, President, The Institute of Company Secretaries of India (ICSI) Nagesh Suryanarayana, Managing Director, Protiviti Middle East Member Firm Samira Shaloh, Director, Corporate Strategy, Development & Quality, World Security, UAE Interaction with audience LUNCH 1300 - 1400 hrs Plenary Session – IV Innovation Today: Paving the path for Business Excellence 1400 - 1515 hrs Ideation Session Creating synergies between strategy and innovation Stimulating, enabling & harnessing creativity across the value chain Making business innovation work for society Innovation & Entrepreneurship in governance Salil Singhal, Chairman & Managing Director, PI Industries Ltd., India Chair Lt. Gen. S K Gadeock, AVSM, Commandant, Defence Services Staff College, **Speakers** Wellington Atul Temurnikar, Co-Founder & Executive Chairman, Global Schools Foundation, Singapore Neeraj Agrawal, Group CFO and Board Member, Crescent Group, UAE Michael Schmidt, Vice President - Retails and Merchandising, Dubai Duty Free Interaction with audience 1515 - 1700 hrs Plenary Session – V Achieving Growth and transformation through Innovation Technical Session Winners Digest: Success Stories Chair

Dr Nandini Tandon, Non-Executive Director, NMC Health Care, UAE

#### **Presenters**

- Shapoorji Pallonji & Company Pvt Ltd., Mumbai
- Musthafa & Almana, Dubai, UAE
- Adani Enterprises Ltd., India
- Union Bank of India, Mumbai
- ICICI Bank Ltd., Mumbai
- Dewan Housing Finance Corporation Ltd (DHFL), Mumbai
- National Payments Corporation of India, Mumbai
- Ordnance Factory Medak, India
- Essel Infraprojects Ltd., Mumbai
- The New India Assurance Company Ltd., Mumbai
- Dell International Services India Pvt Limited, Bangalore
- Hindustan Petroleum Corporation Ltd., Mumbai
- Tata Steel Ltd., Mumbai
- Airports Authority of India, New Delhi

TEA / COFFEE	1700 – 1730 hrs
Coach will depart from The Meydan Hotel for Burj Khalifa	1745 hrs
Arrival at Burj Khalifa	1830 hrs
Visit to iconic Burj Khalifa, the world's tallest building* ( with pre- registered delegation)	1900 - 2000 hrs
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#### DINNER at Burj Khalifa

2000 hrs

# WEDNESDAY, 20<sup>TH</sup> APRIL, 2016

**VENUE: The Meydan Hotel, Ball Room, Dubai** 

### **Morning Refreshments**

0800 hrs

0830 -1030 hrs

# Plenary Session – VI

Technical Session

# Measuring Company's Performance through Quality & Business Excellence frameworks

Winners Digest: Success Stories

#### Chair

**Dr. Ilse Ennsfellner**, Certified Management Consultant, Ennsfellner Consulting, Austria

#### **Presenters**

- Subros Limited, Gurgaon, India
- Tech Mahindra Limited, Business Services Group, Noida
- UAE Exchange & Financial Services Limited
- ICICI Lombard General Insurance Company Limited, India
- Sterlite Copper (A Unit of Vedanta Limited), India
- Welspun Renewables Energy Pvt. Ltd. India
- Tata Motors Limited, (India Operations), India
- Concentrix Daksh Services (I) Pvt Ltd, New Delhi, India
- Capgemini India Pvt Ltd., Mumbai, India
- Exide Industries Limited, India
- Jubilant FoodWorks Limited, Domino's India
- SBI Life Insurance Company Ltd, Mumbai
- Hewlett-Packard GlobalSoft Pvt Ltd Applications Global Delivery India Centre
- Reliance Industries Limited, Nagothane Manufacturing Division, India

### TEA / COFFEE

1030 - 1100 hrs

Plenary Session - VII Digital Vision Session  Chair Speakers	<ul> <li>New age innovation and drive for excellence in a digital economy</li> <li>Integrating big data, knowledge and information management systems</li> <li>The Role of Information &amp; Communication Technology in service design and delivery</li> <li>Implications of digital economy for leadership, organization and governance</li> <li>David Brunnen, Founder and Managing Editor, Groupe Intellex, UK</li> <li>L. Radhakrishnan IAS, Chairman, Kerala State Innovation Council, Govt. of Kerala</li> <li>Shantanu Prakash, Chairman and MD, Educomp Solutions Ltd., India</li> <li>B. Jagadish, Executive Director, Dell International Services, India</li> <li>Harsh Bhosale, Head HR, Essar Oil Ltd., India</li> </ul>	1100 – 1215 hrs
	Interaction with audience	
Plenary Session – VIII Recognitions & Felicitations	Golden Peacock Awards Presentation Ceremony	1215 – 1315 hrs
Opening Remarks	Lt Gen J S Ahluwalia, PVSM (Retd), President, Institute of Directors, India	
Introduction	Dr. Tayeb Kamali, Chairman, IOD India, UAE Chapter & Ex. Vice Chancellor, Higher Colleges of Technology (HCT), UAE	
Guest of Honour	H.E Anurag Bhushan, IFS, The Consul General of India, Dubai	
	Presentation of Golden Peacock Awards for Quality and Training-2016	
Vote of Thanks	<b>Chandra Sen Hada,</b> Director General - UAE Chapter, Institute of Directors, India and Chief Operating Officer, Gulf Islamic Investments, UAE	
	LUNCH	1315 – 1400 hrs
Plenary Session – IX Knowledge Economy Session	<ul> <li>Human Capital Development: The new Age driver of Business Excellence</li> <li>Enhancing productivity through Teamwork, Group Dynamics &amp; Diversity on Board</li> <li>Role of human capital in the face of Al and robotic revolution</li> <li>Achieving sustainable organizational performance through HR</li> <li>Power of Human capital for operational excellence</li> </ul>	1400 – 1515 hrs
Chair	H.E. Khaled Al Kamda, Director General, Community Development Authority, Dubai	
Speakers	Sanjay Anand, Chairperson, SOX/GRC Institute, GRC Group, USA	
	Vandana Gandhi, CEO and Founder, British Orchard Nurseries, UAE	
	<b>Dr Robin Mann,</b> Founder and Head, Centre for Organizational Excellence Research Massey University, New Zealand	

Interaction with audience

Plenary Session – X Economy & Finance Session

Chair

# **Leveraging Operational Excellence in Financial Services**

1515 - 1615 hrs

• Enhancing agility and driving business performance in financial sector

Managing operational risks for improving processes & performance

Role of Financial innovation and Digitization in driving excellence

Strategy & Mitigation of Corporate Governance Risks

Andrew Mortimer, Managing Director, Country Manager - MENA Region

Barclays Bank plc

Speakers Dr. Ashok Haldia, MD & CEO, PTC India Financial Services

Pankaj Gupta, Co-Founder and CEO, Gulf Islamic Investments, UAE

Nicholas Polley, Vice President, Legal Affairs, Saudi Economic and

Development Company (SEDCO), Saudi Arabia

Interaction with audience

TEA / COFFEE

1615 hrs

## End of the Programme on 20th April

# THURSDAY, 21ST APRIL, 2016

STUDY TOUR (Optional)

### Jabel Ali Free Zone -JAFZA - World Economic Zone

0830 - 1300 hrs

Jabel Ali Free Zone is one of the world's biggest free zone with more than 7,400 companies including 125 companies of top fortune 500 companies enjoying customs bonded corridor that connects the Jebel Ali Port to the Al Maktoum Airport. JAFZA is located in Dubai, UAE, and provides services to help you setup your business in Dubai.

0830 hrs Assemble at the Entrance of Movenpick Hotel & Apartments Bur Dubai to

depart for Study Tour of World's Largest Free Trade Zone, JAFZA

0845 hrs Coach Departs for JAFZA

0945 hrs Coach Arrives at JAFZA

1000 – 1115 hrs Business Session

Opening Remarks Lt Gen J S Ahluwalia, PVSM (Retd), President, Institute of Directors, India

Special Address Muraleedharan K.,

Deputy Consul General and Head of Commerce Wing,

Consulate General of India, UAE

Special Address Surender Singh Khandari, Chairman, Al Dobowi Group, Dubai, UAE

1115 - 1130 hrs Tea / Coffee Break

1145 hrs **Departure for Dubai by Coach** 

1300 hrs Arrival back at Movenpick Hotel & Apartments Bur Dubai

\*\*\*\*\*The End\*\*\*\*\*

<sup>\*:</sup> Confirmation awaited

<sup>\*\*:</sup> Burj Khalifa visit only for Registered Participants