

**23rd World Congress
 Leadership & Quality of Governance
 &
 Presentation of Golden Peacock Awards
 8 – 9 February 2013, Hotel The Lalit Ashok, Bangalore, India**

PROGRAMME

Theme: “The Challenge of Integrating Leadership & Quality of Governance for Sustainability”

FRIDAY, 8TH FEBRUARY, 2013

	Registration & Networking	0830 – 0930 hrs
Plenary Session - I	Inaugural Session	0930 –1100hrs
Welcome Address	Ashok Kapur, IAS (retd.), Director General, Institute of Directors	
Opening Remarks	Lt Gen J S Ahluwalia, PVSM (Retd), President, Institute of Directors	
Keynote Address	Ajit Rangnekar , Dean of the Indian School of Business (ISB)	
Special Address	Subir Hari Singh, IAS , Chairman, Bangalore Development Authority M N Vidyashankar, IAS , Principal Secretary, Dept of Industry & Commerce, Govt of Karnataka Madhukant G. Sanghvi , Chairman & Managing Director, Syndicate Bank Rolf Frei , Consul General, Consulate General of Switzerland, Bangalore	
Chief Guest Address	Justice M N Venkatachaliah , Chairman, IOD Advisory Council and former Chief Justice of India	
	Tea / Coffee Break	1100 – 1130hrs
Plenary Session- II	Keynote Session	1130 -1300 hrs
Chairman	Prof. R. K. Mishra , Dean & Director, Institute of Public Enterprises	
Keynote – I	Regenerating Boards for Quality Leadership Prof Colin Coulson-Thomas , International Authority on Director, Board & Business Development & Transforming Performance, UK#	
Keynote – II	Value of Ethical Business Paul Palmarozza , Partner, Principled Business, UK	
	Lunch Break	1300 – 1400hrs

Plenary Session – III **Quality of Corporate Leadership** **1400 –1515hrs**

- *Principles of Sustainable Leadership*
- *Leadership Sustainability – The opportunity ahead*
- *Leadership for promoting business excellence*
- *Transformational leadership for change management*
- *Leading initiatives for corporate sustainability and inclusive growth*

Chairman **Dr. T. Ramachandru**, IAS, Principal Secretary- Industries & Chairman, IDCOL

Panelists **Prof J. Philip**, VC & President, Xavier Institute of Management & Entrepreneurs
Deepak Amitabh, Chairman & Managing Director, PTC India Ltd.
A. B. Agrawal, Chairman, Bhakra Beas Management Board
Pankaj Phatarphod, MD, Royal Bank of Scotland (RBS Business Services)
R. V. Ramanan, VP – Strategic Enablement & Human Capital - GOSC, Metlife
Sunil Bahri, CEO, Kaizensox & Secretary General – Dubai Quality Group, UAE

Tea / Coffee Break

1515 – 1545hrs

Plenary Session – IV **Integrated Management System – Key to Sustainability** **1545-1700 hrs**

- *Model for Sustainable Development*
- *Risk Management*
- *Quality system harmonization and international standards*
- *Integrated Sustainability reporting system*

Chairman **B Venkataram**, Secretary General, Quality Council of India

Panelists **Dr. Kanak Madrecha**, Principal Consultant, Dubai
Namita Vikas, President & Chief Sustainability Officer at YES Bank Ltd
Om Sharma, Global Head - Quality, Risk and BCM at VFS Global Services
Sanjeeva K. Singh, VP – Business Excellence & Corporate Quality Head, TATA Housing Development Company Ltd.
Harpreet A De. Singh, Head of Corporate Quality, Safety & Environment Management System, Air India Ltd.

Plenary Session – V **Boardroom Effectiveness** **1700 –1830hrs**

- *Boards to provide sound leadership and strategy for sustainability*
- *Increased accountability and responsibility of Independent Directors*
- *Realigning the moral compass of the board room*
- *Effectiveness of Board's decision making process*
- *Creating high performance boards – leadership governance*

Chairman **Lt Gen Surinder Nath**, PVSM,AVSM,(Retd), former Chairman, UPSC and Vice Chairman, Institute of Directors

Panelists **K. L. Dhingra**, Chairman & Managing Director, ITI Ltd
Hema Ravichandar, Strategic HR Advisor & Independent Director of Marico & Titan Industries Ltd.
A. Kumaresan, Chairman, AEC Promag Consultancy Pvt Ltd.
J. Sundharesan, Practising Company Secretary

Plenary Session - VI	GOLDEN PEACOCK AWARDS NITE	1900–2030 hrs
Welcome Address	Lt Gen J S Ahluwalia , PVSM (retd), President, Institute of Directors, India	
Chairman	Justice M N Venkatachaliah , National Chairman, Institute of Directors and former Chief Justice of India	
Chief Guest's Address	Hon'ble Narendra Modi , Chief Minister of Gujarat	
Leadership Award & Distinguished Fellow	(Mrs) Nita M. Ambani , Chairperson, Reliance Foundation Dr. R. Seetharaman , Group Chief Executive Officer, Doha Bank,QATAR	
	Presentation of Golden Peacock Awards for Leadership, Quality & Training for the year 2012	

Cocktails & Dinner

2030 hrs

SATURDAY, 9TH FEBRUARY, 2013

Plenary Session – VII	Learning lessons from the BEST in CLASS – Training Excellence - I	0830 – 1045 hrs
Chairman	N. Manjunatha Prasad, IAS , MD, Karnataka State Road Transport Corp.	
<i>Case study presentations</i>	<ol style="list-style-type: none"> 1. Narora Atomic Power Station, NPCIL 2. Indian Farmers Fertiliser Cooperative Ltd, Aonla Unit 3. Ericsson India Pvt. Ltd 4. Maruti Suzuki India Ltd 5. State Bank of India, Mumbai 6. Tata Motors Ltd, Customer Support, CVBU, Mumbai 7. IBM Global Process Services Pvt. Ltd, Gurgaon 8. Hindustan Aeronautics Ltd, Bangalore 9. Bharat Heavy Electricals Ltd, New Delhi 10. ITC Grand Central, Mumbai 11. Steel Authority of India Ltd, Bokaro Steel Plant 12. Hindustan Petroleum Corporation Ltd, Mumbai 	

Tea / Coffee Break

1045 – 1100hrs

Plenary Session - VIII	Building a Quality paradigm for business	1100 – 1300 hrs
Chairman	Edmund Winters , Doctor of Business Administration, Argosy University, USA	
<i>Case study presentations</i>	<ol style="list-style-type: none"> 1. M. Muthusivan, Vice President & MD, Sanmina-SCI India 2. Hindalco Industries Ltd, Renukoot 3. Sandhar Automotives Ltd, Gurgaon 4. Oil & Natural Gas Corporation Ltd, Quality Assurance Dept. 5. Reliance Industries Ltd, Nagothane Manufacturing Division 6. Larsen & Toubro Ltd, Power IC, Vadodara 7. GVK Group, Mumbai International Airport Pvt. Ltd 	

8. Aditya Birla Nuvo Ltd, Madura Clothing, Bangalore
9. Metlife Global Operations Support Center, Gurgaon
10. Britannia Industries Ltd, Kolkata
11. Aanjaneya Lifecare Ltd, Raigad
12. Ludhiana Beverages Pvt. Ltd

Lunch Break

1300 – 1345 hrs

Plenary Session – IX **Rejuvenating economy through Sustainability** 1345 – 1500 hrs

- *CSR – The heart of Corporate Governance, Integrity, Quality & Social Responsibility. Transforming strategy to scale up green Growth solutions*
- *Sustainability strategy – Post Rio + 20 & Beyond*
- *The Social Template – Strategic Planning for Social Sustainability*

Chairman **Dr Amita Prasad**, IAS, Principal Secretary, Infrastructure Development, Govt. of Karnataka

Panelists
Anjum Parwez, IAS, MD, Bangalore Metropolitan Transport Corporation
Prof. Mouloud Madoun, Visiting Professor, HRM & TQM, Indian Institute of Management, Tiruchirappalli
M.B. Dyaberi IAS, CEO, Karnataka Industrial Areas Development Board
Arvind Shrivastava, IAS, Secretary (Expenditure), Govt of Karnataka
Dr Thrilok Chandra KV, Additional Commissioner (South), BBMP

Plenary Session – X **Plenary Session** 1500 – 1600 hrs

Presentation of Golden Peacock Awards for Innovative Product / Service and Commendations

Welcome Address **Dr Jija Madhavan Harisingh**, Chairman, IOD Bangalore Chapter and former DG Police, Karnataka

Chairman **Justice M N Venkatachaliah**, Chairman, IOD Advisory Council and former Chief Justice of India

Chief Guest's Address **Prof K. V. Thomas**, Hon'ble Minister of State (IC), for Consumer Affairs, Food & Public Distribution

Presentation of Golden Peacock Awards for Innovative Product/ Service

Presidential Remarks **Lt Gen J S Ahluwalia, PVSM (retd)**, President, Institute of Directors

Vote of Thanks **Ashok Kapur, IAS (retd.)**, Director General, Institute of Directors

Plenary Session – XI **Learning lessons from the BEST in CLASS – Training Excellence- II** 1600 – 1700 hrs

- Case study presentations*
1. Indian Oil Corporation Ltd, Bongaigaon Refinery
 2. Reliance Industries Ltd, Patalganga Manufacturing Division
 3. Ambuja Cements Ltd, Solan
 4. Oil & Natural Gas Corporation Ltd, IPSHEM, Goa
 5. Coromandel International Ltd, Secunderabad
 6. Rosa Power Supply Co Ltd, Shahjahanpur
 7. Mahindra Institute of Quality, Nashik

8. Union Bank of India, Staff College
9. 1 EME Centre, Indian Army, Secunderabad

Closing Remarks	Lt Gen J. S. Ahluwalia, PVSM (Retd) ,President , IOD	1725-1730hrs
	Tea / Coffee / Refreshments and close of the Congress	1730hrs

*******Thank you*******